



Reliable, Consistent Security Enables U.S. Government Agency to Respond to COVID-19 Crisis While Transitioning 65% of its Workforce to Telework

The Mission

This government agency's mission is to manage and support a supply chain of billions of dollars in goods and services annually. They employ over 25,000 personnel and are critical to national security. The agency has a strong commitment to be agile and responsive which requires a security strategy that simply works without the need to consistently troubleshoot and optimize.

The Solution

The agency implemented Check Point's security solutions almost two decades ago and today have standardized on the Check Point platform across their large enterprise. They initially chose Check Point because it supported their multi-domain environment with firewall admins distributed across the enterprise, and each organization maintaining their own firewalls and security policy. Since those early days, the agency has streamlined their domain structure and adopted an enterprise approach to security and firewall management that both Swish and Check Point continue to expand as the agency's needs warrant.

“According to a recent survey conducted by Federal News Network, 78% of government employees say that they are teleworking specifically due to the coronavirus pandemic.”

The Challenge

When the recent pandemic struck, the agency immediately became a leading player in the federal government's response efforts to fight COVID-19. They were under fire to provide supplies while immediately forcing approximately 65% of their workforce to transition to work-from-home. As other agencies faced immense struggles with enabling employees to securely telework, this agency easily and rapidly made the transition without any security breaches thanks to Swish and Check Point. No changes were necessary to their existing security infrastructure. They were ready and optimized and could easily handle the increased remote workload.



The Results

To date, the agency has been able to execute more than 5,300 contract actions related to COVID-19 and provide medical facilities with millions of gloves, N95 respirators, ventilators and gowns for healthcare workers. They were instrumental in stocking the US Navy hospital ships with millions of dollars in protective equipment, pharmaceuticals and supplies. In addition, the agency is also providing millions of face shields for another government agency working on the frontlines and were awarded a contract for Critical Care Decontamination Systems which were capable of sanitizing 80,000 masks per day. These outstanding accomplishments could not have occurred without the security infrastructure provided by Swish and Check Point. The security platform has performed exceptionally well under the added stress of immediate transitioning to telework and the customer continues to expand the platform as their needs change.

More Reasons for Check Point

In addition to Check Point's reliability which enables the agency's agility and responsiveness, there are other reasons for the standardization on Check Point. Throughout the years of working with Swish and Check Point, the agency is pleased that both parties are always focused on improving their day-to-day security experience along with making them aware of the technological advancements that keep ever-evolving threats at bay.

Furthermore, as a premier partner of Check Point, Swish provides the agency with Check Point certified engineering resources that reside onsite to support the security platform. Ease of use is another major factor in the agency's decision to expand their existing Check Point platform through Swish. They find that Check Point's management dashboard is extremely easy to use and superior to the competition. The agency claims that hardware maintenance has been negligible over the many years of using Check Point resulting in consistent stability and reducing the agency's security exposure.

Summary

This agency's mission is critical to national security. This fact became even more apparent when the COVID-19 pandemic struck. Not only were they challenged by the need to deliver millions of healthcare supplies nationwide, they also had to transition most of their workforce to teleworking. Agility and responsiveness were paramount. With Swish and Check Point, the agency can seamlessly fulfill their mission while transitioning to work-from-home, with minimal risk of security breaches. Swish and Check Point continue to deliver the high level of security the agency depends on to fulfill their daily mission.

About Swish

Swish is a customer-centric, specialized integrator with an engineering first culture. Swish focuses on IT Modernization, Performance and Cybersecurity solutions. Swish strives to bring value to clients through continuous improvement expertise; robust services, superior engineering and creative solutions.

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