Capabilities Brief

swish
Technology Solutions

ABOUT

Swish advances the achievement of mission outcomes and rapid innovations for government agencies. We do this by combining innovative technology, domain expertise, and our passion for continuous improvement.

Our core competencies include modernizing applications and infrastructure; data science and engineering; cybersecurity; and performance engineering. As an outcome-focused solutions provider, we deliver value throughout the Plan > Implement > Manage > Optimize > Refresh phases of a project.

Since 2006, Swish has been an ethical and trustworthy mission partner exceeding client expectations. Agencies can acquire our solutions through various small business contract vehicles with flexible payment options.

- IT Modernization
- Performance Engineering
- Cybersecurity
- Data Engineering

Outcomes-Driven
We align every solution component with achieving client mission success.

Engineering Focus
We provide domain experts with large-scale operational expertise in DevSecOps, Site Reliability Engineering, Automation and Security Hardening.

Best-of-Breed Tech
We deliver the highest analyst rated solutions that are focused on government market requirements, supply chain integrity, and adherence to open standards.

Contracting Proficiency
We have served the federal government for 18+ years, successfully managing complex GWACs and IDIQs. We have a deep understanding of the acquisition management process and bidding compliant best-value proposals.

Flexible Payments
We maintain flexibility in payment options, offering extended payment plans, base-plus-option year contracts with annual expenditures in a subscription model, managed services, and 'as a Service' (aaS) form factors.

UEI: DMERLBE3JR53
CAGE Code: 4D7K5
Fed ID: 204539658
DUNS: 623506107

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SOLUTIONS

IT Modernization

Transform your data center, cloud, and applications at mission speed.

- App Frameworks
- DevSecOp Tools
- Infrastructure as Code (IaC)
- Containerization
- Virtualization
- Storage, DR, and Backup
- Compute
- Cloud
- Network Modernization
- Robotic Process Automation

Data Science and Engineering

Unlock the value of siloed and disparate data to supercharge your mission.

- Business Intelligence and Visualizations
- Advanced Analytics, ML, and AI
- Data Catalogs and Marketplaces
- Data Mesh and Fabric Architectures
- Data Warehouses and Lakes
- Secure Python and R Repositories
- Traditional, Vector, and Graph Databases

Performance Engineering

Gain efficiencies and optimize your mission with high-performing IT operations.

- AIOps
- Observability
- ITOM Automation
- End User Experience Management (EUEM)
- Application Performance Mgmt (APM)
- Network Performance Mgmt (NPM)
- Packet Capture and Tap Fabrics
- Cloud Cost Optimization
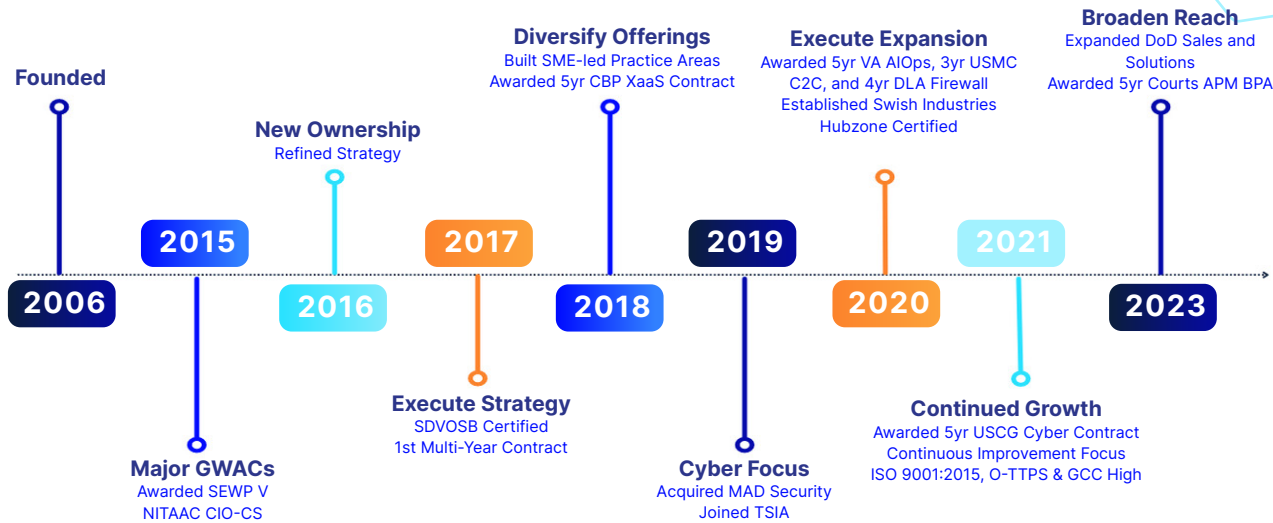- Digital Twin and Change Analytics
- Content Delivery Network (CDN)

Cybersecurity

Secure critical missions with robust security solutions.

- Zero Trust
- SIEM, XDR, and SOAR
- NextGen Firewalls
- Secure Access Service Edge (SASE)
- Volumetric DDoS Protection
- Micro Segmentation
- Cloud and Application Security
- Structured and Unstructured Data Security
- Identity, Credential, and Access Mgmt (ICAM)
- OT/IoT/ICS Security

HISTORY

Founded

Major GWACs
Awarded SEWP V
NITAAC CIO-CS

2006

2015

New Ownership
Refined Strategy

2016

2017

Execute Strategy
SDVOSB Certified
1st Multi-Year Contract

Diversify Offerings
Built SME-led Practice Areas
Awarded 5yr CBP XaaS Contract

2018

2019

Cyber Focus
Acquired MAD Security
Joined TSIA

Execute Expansion
Awarded 5yr VA AIOps, 3yr USMC
C2C, and 4yr DLA Firewall
Established Swish Industries
Hubzone Certified

2020

2021

Continued Growth
Awarded 5yr USCG Cyber Contract
Continuous Improvement Focus
ISO 9001:2015, O-TTPS & GCC High

Broaden Reach
Expanded DoD Sales and
Solutions
Awarded 5yr Courts APM BPA

2023

PAST PERFORMANCE

US Courts BPA for AI-powered Application Performance Monitoring
- **TCV:** $45M   **POP:** 02/02/2022 – 02/01/2026
- **Benefit**: Instrumented U.S. Courts' three primary applications—Case Management, USCourts.com, and PACER—with Dynatrace APM to improve operations visibility, IT service levels, and Mean-Time-To-Repair.

Veterans Affairs Artificial Intelligence Operations Solution
- **TCV:** $76.8M   **POP:** 09/24/2020 – 09/23/2025
- **Benefit**: Instrumented VA's enterprise cloud environment with ScienceLogic AIOps to gain unparalleled IT observability, maintain mission critical IT service levels, and deliver high-productivity user experiences.

Homeland Security Headquarters Volumetric DDoS Protection
- **TCV:** $8.5M   **POP**: 9/15/2023 – 9/14/2027
- **Benefit**: Incorporated Cloudflare Enterprise Volumetric DDoS protection into DHS's IT architecture to enhance security, provide a better customer experience (50% faster), enable efficiency at scale across many teams via Infrastructure-As-Code, and deliver cost savings.

Backup and Recovery for U.S. Army Ronald Reagan Ballistic Missile Defense Test Site
- **TCV:** $2.7M   **POP:** 9/15/2023 – 9/14/2024
- **Benefit**: Supplied Exagrid, Dell, and Veeam backup technologies and deployment services to the US Army Space & Missile Defense Command to protect their valuable test and system data.

US Coast Guard Enterprise Data Mesh
- **TCV:** $8.3M   **POP:** 09/7/2021 – 07/14/2024
- **Benefit:** Provided Confluent enterprise and deployment services to connect USCG's IT resources into a data mesh for fluid operational and security data sharing, improved IT service levels, and cybersecurity protection.

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Pathways to Procurement

PRIME CONTRACTS

TITLE	NAME	Sponsor	NUMBER
General Services Administration Schedule	General Services Administration Schedule	GSA	GS-35F-0563X
NIH Chief Information Officer – Commodities and Solutions	NITAAC CIO-CS	NIH	HHSN316201500049W
Solutions for Enterprise - Wide Procurement	SEWP V	NASA	NNG15SC91B
DOD ESI SEWP Agency Catalog	Elastic	NASA	ESI – Elastic
DOD ESI SEWP Agency Catalog	Gitlab	NASA	ESI-Gitlab
DHA SEWP Agency Catalog	Palo Alto Networks	DHA	HT001520F0213
DHA SEWP Agency Catalog	NetApp	DHA	HT001519F0158
DoD OTA	IWRP	theiwrp.org	

SUB-CONTRACTS

DHS FirstSource II – IT Hardware and Software	FirstSource II	DHS
DHS CDM DEFEND	DEFEND A	DHS
Information Technology Enterprise Solutions Hardware	ITES-3H	U.S. Army
Information Technology Enterprise Solutions Hardware	ITES-SW2	U.S. Army
AWS Marketplace	Marketplace for ISV and Service Resell	N/A

Certifications and Credentials

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» Fed ID: 204539658

» DUNS: 623506107

» SDVOSB

» HUBZone #63889

» O-TTPS Program ISO/IEC 20243:2018

» ISO 9001:2015